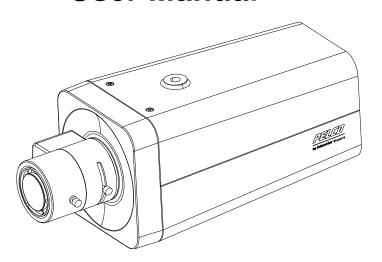


# Sarix<sup>®</sup> IXP Series Indoor Box User Manual



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# **Important Notices**

## REGULATORY NOTICES

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

#### RADIO AND TELEVISION INTERFERENCE

This equipment has been tested and found to comply with the limits of a Class A digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

Changes and Modifications not expressly approved by the manufacturer or registrant of this equipment can void your authority to operate this equipment under Federal Communications Commission's rules.

In order to maintain compliance with FCC regulations shielded cables must be used with this equipment. Operation with non-approved equipment or unshielded cables is likely to result in interference to radio and television reception.

This Class A digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada.

#### LEGAL NOTICE

SOME PELCO EQUIPMENT CONTAINS, AND THE SOFTWARE ENABLES, AUDIO/VISUAL AND RECORDING CAPABILITIES, THE IMPROPER USE OF WHICH MAY SUBJECT YOU TO CIVIL AND CRIMINAL PENALTIES. APPLICABLE LAWS REGARDING THE USE OF SUCH CAPABILITIES VARY BETWEEN JURISDICTIONS AND MAY REQUIRE, AMONG OTHER THINGS, EXPRESS WRITTEN CONSENT FROM RECORDED SUBJECTS. YOU ARE SOLELY RESPONSIBLE FOR INSURING STRICT COMPLIANCE WITH SUCH LAWS AND FOR STRICT ADHERENCE TO ANY/ALL RIGHTS OF PRIVACY AND PERSONALTY. USE OF THIS EQUIPMENT AND/OR SOFTWARE FOR ILLEGAL SURVEILLANCE OR MONITORING SHALL BE DEEMED UNAUTHORIZED USE IN VIOLATION OF THE END USER SOFTWARE AGREEMENT AND RESULT IN THE IMMEDIATE TERMINATION OF YOUR LICENSE RIGHTS THEREUNDER.

#### VIDEO QUALITY CAUTION

#### FRAME RATE NOTICE REGARDING USER SELECTED OPTIONS

Pelco systems are capable of providing high quality video for both live viewing and playback. However, the systems can be used in lower quality modes, which can degrade picture quality, to allow for a slower rate of data transfer and to reduce the amount of video data stored. The picture quality can be degraded by either lowering the resolution, reducing the picture rate, or both. A picture degraded by having a reduced resolution may result in an image that is less clear or even indiscernible. A picture degraded by reducing the picture rate has fewer frames per second, which can result in images that appear to jump or move more quickly than normal during playback. Lower frame rates may result in a key event not being recorded by the system.

Judgment as to the suitability of the products for users' purposes is solely the users' responsibility. Users shall determine the suitability of the products for their own intended application, picture rate and picture quality. In the event users intend to use the video for evidentiary purposes in a judicial proceeding or otherwise, users should consult with their attorney regarding any particular requirements for such use.

#### **OPEN SOURCE SOFTWARE**

This product includes certain open source or other software originated from third parties that is subject to the GNU General Public License (GPL), GNU Library/Lesser General Public License (LGPL) and different and/or additional copyright licenses, disclaimers, and notices.

The exact terms of GPL, LGPL, and some other licenses are provided to you with this product. Please refer to the exact terms of the GPL and LGPL at http://www.fsf.org (Free Software Foundation) or http://www.opensource.org (Open Source Initiative) regarding your rights under said license. You may obtain a complete corresponding machine-readable copy of the source code of such software under the GPL or LGPL by sending your request to digitalsupport@pelco.com; the subject line should read Source Code Request. You will then receive an email with a link for you to download the source code.

This offer is valid for a period of three (3) years from the date of the distribution of this product by Pelco.

#### KCC CERTIFICATION

#### Korean Class A EMC

이 기기는 업무용 (A급) 전자파 적합기기로서 판매자 또는 사용자는 이 점을 주의하시길 바라며, 가정 외의 지역에서 사용하는 것을 목적 으로 합니다.

### **ESD WARNING**



**WARNING:** This product is sensitive to Electrostatic Discharge (ESD). To avoid ESD damage to this product, use ESD safe practices during installation. Before touching, adjusting or handling this product, correctly attach an ESD wrist strap to your wrist and appropriately discharge your body and tools. For more information about ESD control and safe handling practices of electronics, please refer to ANSI/ESD S20.20-1999 or contact the Electrostatic Discharge Association (www.esda.org).

# **Network Topology Statement**

**IMPORTANT NOTE. PLEASE READ.** The network implementation is shown as a general representation only and is not intended to show a detailed network topology. Your actual network will differ, requiring changes or perhaps additional network equipment to accommodate the system as illustrated. Please contact your local Pelco Representative to discuss your specific requirements.

# **Legal Notice (Audio Notice)**

**NOTE:** Improper use of audio/visual recording equipment may subject you to civil and criminal penalties. Applicable laws regarding the use of such capabilities vary between jurisdictions and may require, among other things, express written consent from the recorded subjects. You are solely responsible for insuring strict compliance with such laws and for strict adherence to any/all right of privacy and personality.

#### WARRANTY STATEMENT

For information about Pelco's product warranty and thereto related information, refer to www.pelco.com/warranty.

# **Preface**

This user manual is to be used as a reference for the installation and manipulation of the camera unit including features, functions, and a detailed explanation of the menu tree.

This manual provides the reader with the following information:

- Product Overview: the main functions and system requirements of the unit
- Installation and Connection: instructions on unit installation and wire connections
- Administration and Configuration: the main menu navigation and controls explanations

# 1. Product Overview

# 1.1 Dimensions

VALUE VALUE

VALUES IN PARENTHESES ARE INCHES; ALL OTHERS ARE CENTIMETERS.

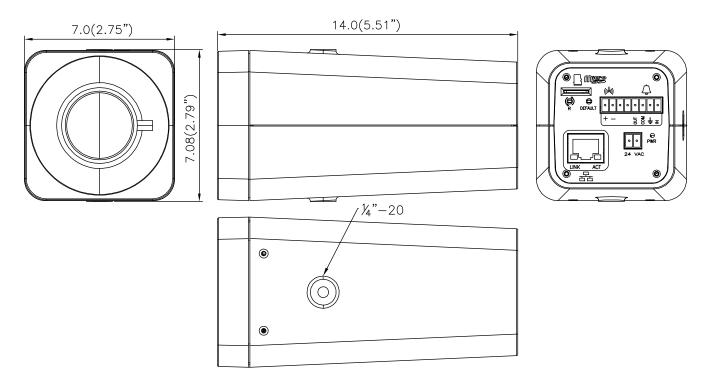


FIGURE 1-1: PHYSICAL DIMENSIONS

# 1.2 Physical Characteristics

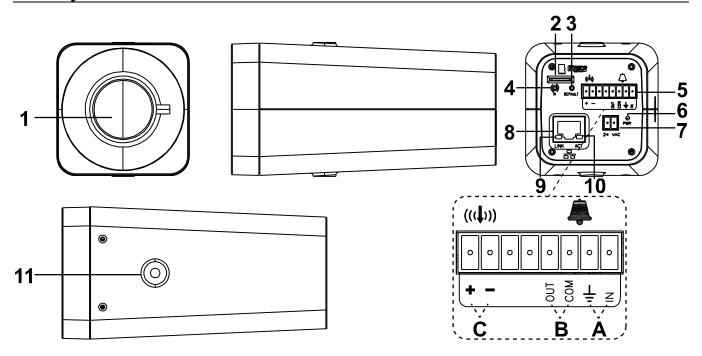


FIGURE 1-2: CAMERA CONNECTIONS AND FEATURES

- Lens 1.
- Micro-SD Card: To record images when events happen.
- Default: Using a small tool, such as a paper clip, hold down the reset button longer than 5 seconds to reset the camera to factory defaults.
- Reset: Using a small tool, such as a paper clip, press the reset button briefly and release to restart the camera.
- **Digital I/O Connectors** 

  - A. Alarm In: Using the "IN" and "=" (ground) ports, connect to an external device that can trigger alarm input signals.

    B. Alarm Out: Using the "OUT" and "COM" ports, connect to an external device to be triggered through alarm output signals.
  - C. Audio In: Using the "+" and "-" ports, connect to an external device like a microphone that receives sound for the
- Power LED: The LED lights on when power is applied.
- 24 VAC Power: Supports 24 VAC as the power source.
- RJ-45 Network Port: Connects the camera to the IP network. Also supplies power to the camera through the network 8. using PoE. If PoE is not available, the camera is prewired for 24 VAC.
- Ethernet Activity LED: Flashes green to indicate that data is being transmitted/ received by the camera.
- 10. Ethernet Link LED: Glows solid amber to indicate that a live connection is established.
- 11. Mount Screw Hole: Both top and bottom of the camera housing have one mount screw hole for mounting the camera. Use a standard 1/4"-20 screw to mount the camera in the desired location.

# 2. Installation and Connection

# 2.1 Unpacking Everything

Check all items in the product box against the order form and the packing slip. In addition to this manual, the items below are included in the packing box:

- One indoor box camera
- One resource CD
- One printed quick installation guide
- One lens ring adaptor
- 24V and alarm connectors
- One wrench pin Torx

Please contact your dealer if any items are missing.

# 2.2 Installation

Following tools might help you complete the installation:

- a drill
- screwdrivers
- wire cutters

### 2.2.1 Checking Appearance

Although the protective materials used for the packaging should be able to protect the unit from most accidents during transportation, check the unit and its accessories for any visible damage. Remove the protective film to check items in accordance with the list in **2.1 Unpacking Everything**.

### 2.2.2 Installing the Lens

Attach your lens onto the camera's lens mounting ring. Lens Type is DC Iris.

• **CS-Mount lens**: Attach the lens to the camera directly. Screw the lens onto the lens mount. Be careful to prevent dust from entering the space between the lens and the imager. If necessary, use clean, compressed air to remove any foreign matter (refer to the instructions shipped with the lens).

NOTE: Make sure the lens does not touch the camera imager when installed.

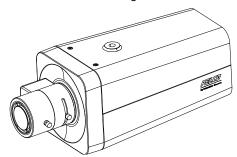


FIGURE 2-1: INSTALLING THE LENS

### 2.2.3 Mounting the Camera

Use a standard 1/4"-20 screw to mount the camera in the desired location. The maximum thread depth is 6.4 mm (0.25 inches). The camera can be mounted from either the top or bottom, depending on the type of camera mount used in your installation.

**NOTE:** When installing inside an enclosure, mount the camera in an inverted position to allow easy access to the service port. Use the camera software to reconfigure the camera orientation for normal operation.

# 2.2.4 Connecting the Wires

This unit supports one of the following options as power supply. Refer to **Figure 1-2: Camera Connections and Features** in **1.2 Physical Characteristics** to connect the wires.

- 24 VAC: Connect 24V (~) cables to terminals ~24 VAC
- **PoE:** Connect the RJ-45 network connector to a PoE compatible network device that has supplied power through the Ethernet cable.
- (Optional) Insert audio cable and alarm cable to the unit, and connect the network cable to the RJ-45 network port of a switch.

Caution To avoid damage to the unit, never connect more than one type of power supply (PoE IEEE802.3 Ethernet Class 3 or AC 24V power plug) at the same time.

# 2.2.5 Adjusting the Focus

Focus the lens:

- 1. View the camera image using the browser (refer to **2.3 Connection**).
- 2. Adjust the lens zoom and focus manually to the desired field of view (refer to the instructions shipped with the lens).
- 3. Adjust the lens focus by using the focus controls in the user interface.

# 2.2.6 Network Topology

The camera can deliver video images and audio in real time using the Internet and Intranet. It's equipped with Ethernet RJ-45 network interface.



FIGURE 2-2: NETWORK TOPOLOGY TYPE I

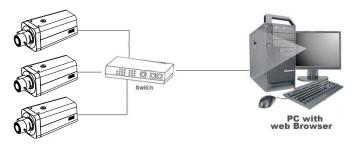


FIGURE 2-3: NETWORK TOPOLOGY TYPE II

### 2.2.7 System Requirements

The table below lists the minimum requirements to implement and operate a unit. Network and processor bandwidth limitations might cause the video stream to pause or appear pixilated when additional Web-interface users connect to the camera. Decrease the images per second (ips), resolution, compression, or bit rate settings of the Web interface video streams to compensate for network/processor limitations.

TABLE 2-1: SYSTEM REQUIREMENTS

System Hardware			
CPU	Intel® Pentium® 4 microprocessor, 2.4GHz or equivalent		
RAM	1 GB or above		
Monitor	Minimum of 1024 x 768 resolution, 16- or 32-bit pixel color resolution		
System Software			
Operating System	Microsoft® Windows® XP, Vista 32 and 64 bit, Win7 32 and 64 bit		
Browser	Internet Explorer <sup>®</sup> 9.0, Apple <sup>®</sup> Safari <sup>®</sup> 7.0.6, Mozilla <sup>®</sup> Firefox <sup>®</sup> 31.0, Google <sup>®</sup> Chrome <sup>™</sup> 37.0.2062.124 m and later		
Media Player	Pelco Media Player or QuickTime® 7.6.5 for Windows XP, Windows Vista, and Windows 7; or QuickTime 7.6.4 for Mac OS X 10.4 (or later)		
Unit			
Power Supply	AC 24V / PoE		

## Note

- 1. All the installation and operations should comply with your local electricity safety rules.
- 2. Pelco Media Player is recommended for control, smoothness, and reduced latency as compared to QuickTime. The PMP is downloadable from Pelco web site: www.pelco.com/mediaplayer.
- 3. This product is not compatible with QuickTime version 7.6.4 for Windows XP or Windows Vista. If you have this version installed on your PC, you will need to upgrade to QuickTime version 7.6.5.

#### 2.3 Connection

#### 2.3.1 Default IP Address

The unit's default IP address is **192.168.0.20** and sub mask is **255.255.255.0**. When setting the default IP address of 192.168.0.20, the camera will check to see if that address is already in use and it will bump the last octet of the address by 1 if it is. The bump last octet of IP Address by 1 will continue until an unused IP address is found.

However, if you have a DHCP server in your network, the unit would obtain an IP address automatically from the DHCP server so that you don't need to change the camera's IP address. The factory default is DHCP **On** and the 192.168.0.20 IP address assignment only occurs when the camera is set for DHCP but a DHCP server does not respond to request for an IP address.

# 2.3.2 Connecting from a Computer & Viewing Preparation

#### 2.3.2.1 Using Pelco Device Utility Software to Get Camera's IP Address

Pelco Device Utility software is a utility program that helps users to manage and configure the camera. Use the utility to find the IP address since the default option is to obtain an IP address via DHCP and therefore the IP address will NOT be known. Steps to get the utility program running are listed below.

- 1. Follow the installation instructions to finish installing the Device Utility to the computer.
- 2. Log in to the Device Utility by entering the camera's User name and Password. In the window, enter the default user name: admin and password: admin, then click Enter DU2 button to log in.
- 3. In the Manage Devices page, you can click Refresh Device List or Add New Device to search for the devices.
- 4. From the Device List, you can get series information about the camera, IP Address included.

For more information about using the Device Utility, click this green icon " on the upper-right corner of the Device Utility page.

#### 2.3.2.2 Connecting from a Computer

- 1. Check if the networking is available between the unit and the computer. Ping the default IP address. Start a command prompt (Windows: from the Start Menu, select Program. Select Accessories and choose Command Prompt.), and type "Ping 192.168.0.20". If the message "Reply from..." appears, it means the connection is available.
- 2. Start Internet Explorer and enter IP address: **192.168.0.20**. A login window should pop up. In the window, enter the default user name: **admin** and password: **admin** to log in.

**NOTE:** If you do not know the camera's IP address, you can locate it using the Pelco Device Utility software (refer to **2.3.2.1** Using Pelco Device Utility Software to Get Camera's IP Address).

Further administration on the unit can be found in "3. Administration and Configuration".

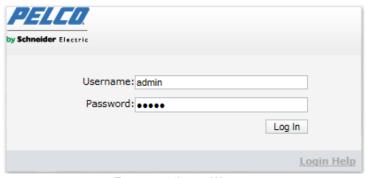


FIGURE 2-4: LOGIN WINDOW

#### 2.3.2.3 Viewing Preparation

Images of the unit can be viewed through Microsoft Internet Explorer 8 or later. Before viewing, follow these steps to enable the display.

- 1. Enable Cookies On the Privacy tab, move the settings slider to Low or Accept All Cookies.
- Change Security in Internet options and click Custom Level to open the Security Settings Internet Zone screen.
   NOTE: If the camera operates inside of the intranet, click the Intranet icon. If the camera operates outside of the intranet, click the Internet icon.
- 3. Scroll down to the ActiveX controls and plug-ins radio buttons and set as follows:
  - 【Download signed ActiveX controls】→ Prompt (recommended)
  - 【Download unsigned ActiveX controls】→ Prompt
  - 【Automatic prompting for ActiveX controls】 → Enable
  - 【Run ActiveX controls and plug-ins】 → Enable
  - 【Script ActiveX controls marked safe for scripting\*】→ Enable
- 4. Press **OK** to save the settings.
- 5. Close all Microsoft Internet Explorer Windows and restart a new window. This will allow the new settings taking effect.
- 6. Type your setting IP address into the browser.
- 7. Then you should be able to see the camera image screen.

# 3. Administration and Configuration

# **3.1 Live**

Simply click on **Live** on the top right side of the browser window while accessing the IP address of the unit, and a live video is displayed directly in the browser window. When clicking on **Settings**, a window will pop up for configuring "**System**", "**Network**", "**Imaging**", "**AV Streams**", "**Users**", and "**Events**". Please refer to **3.2 Settings** on page 16 for more information. The current logged in identity shows to the right of the **Help**. Click on **Logout admin** of the administration window and configuration will return to the camera image screen.

\* Figures of **3. Administration and Configuration** are taken from the 3MP model for web interface introduction purposes. Options within each item may differ slightly among series products and the differences will be marked in a **NOTE**.

Below are definitions of the tabs on the **Live** window.



**Select Stream:** Selects the viewable video stream that is displayed in live view (primary or secondary) and selects unicast or multicast settings.



**Maximize Viewing Area:** Scales the image to the full size of the browser. To resize the video pane to normal view, click the Show Toolbar button in the upper-right corner of the window.



**Open Stream in New Window:** Opens the video in a scalable, independent window. Opening the video in a separate window allows you to view the video while other applications are running. This window can be minimized, maximized, or closed using the title bar buttons of the active window. The window can also be resized to your specifications by dragging the lower-right corner of the window.

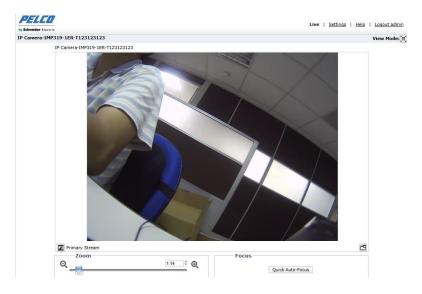


FIGURE 3-1: LIVE VIEW

#### 3.1.1 Zoom and Focus Controls

NOTE: The zoom and focus controls, if available on your model, are viewable only after you have logged on to the device.

Zoom In: Click the button or click and drag the slider to zoom the lens in.

**Zoom Out:** Click the button or click and drag the slider to zoom the lens out.

**Quick Auto-Focus:** Click the button for the camera to start a quick search to find the optimal focal point for the scene.

# 3.2 Settings

Click on **Settings**, a window will pop up for configuring "**System**", "**Network**", "**Imaging**", "**A/V Streams**", "**Users**", and "**Events**".

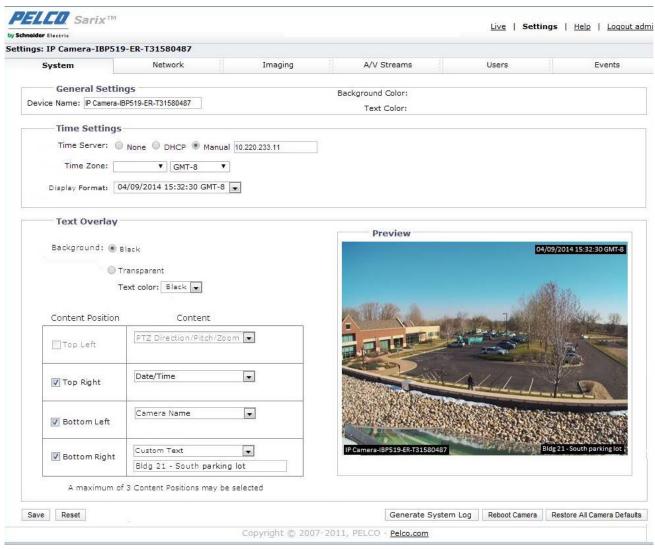


FIGURE 3-2: SETTINGS

### **3.2.1 System**

Use the System tab to change the device name, configure the time settings, set up the text overlay for the live view, get backup, display system information and update firmware version. You can also use the System tab to generate a system log, reboot the camera, or to restore the camera's factory default settings.

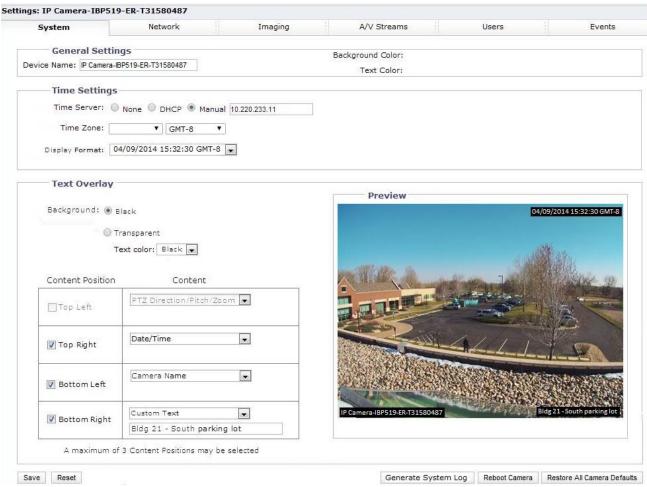


FIGURE 3-3: SYSTEM SETTINGS

#### **Generate System Log**

- 1. Click the System tab.
- Click the Generate System Log button to create a system log that can be used by Pelco Product Support for troubleshooting.

Contact Pelco Product Support at 1-800-289-9100 (USA and Canada) or +1-559-292-1981 (international).

#### **Reboot Camera**

- 1. Click the System tab.
- 2. Click the Reboot Camera button to restart the camera. Rebooting the camera does not change the configured camera settings.

#### **Restore All Camera Defaults**

This process cannot be undone; all user and custom settings will be lost.

- 1. Click the System tab.
- 2. Click the Restore All Camera Defaults button to restore the camera's factory default settings.

**NOTE:** If the camera is not connected to a Dynamic Host Configuration Protocol (DHCP) network, the IP address settings for the camera will be lost and the server will not recognize the camera. DHCP On is the default setting for the camera IP address.

#### 3.2.1.1 General Settings

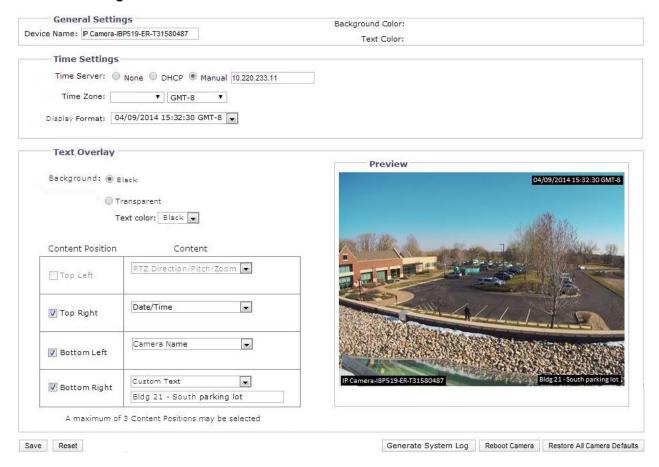


FIGURE 3-4: GENERAL SETTINGS

#### **Device Name**

Change the Device Name by following steps:

- 1. Click the **Device Name** box and highlight the text.
- 2. Type a user-friendly name into the **Device Name** box (2 to 64 characters). A user-friendly name makes it easier to recognize the device on the network. Examples of user-friendly names are Front Door, Lobby, or Parking Lot.
- 3. Click Save to save the new device name, or click Reset to restore to the previously saved device name.

#### **Time Settings**

If the camera is connected to a **Dynamic Host Configuration Protocol (DHCP)** network that has time server properties configured, the camera will synchronize automatically with the time server. If the DHCP network's time server properties are not configured or the network does not have a time server, you need to configure the time settings manually.

- Type the IP address of the time server in the Time Server field. The time server is an external server that uses
   Network Time Protocol (NTP) to synchronize the camera date and time settings.
- 2. Select the **Time Zone** option. Select the continent and the region that are closest to the camera's location from the **Time Zone** drop-down menus.

**NOTE:** If your location observes a form of daylight saving time, the system will automatically change the time on the associated dates.

- 3. Select the format in which the date and time will appear from the Display Format drop-down field if you have opted to show the Date/Time Overlay.
- 4. Click the Save button to save the settings, or click the Reset button to clear all of the information you entered without saving it.

#### **Text Overlay**

- Configure the text overlay settings:
  - Background: Set the background color for the text overlay as black or transparent. Text color for the
    transparent background can be also customized from the drop-down menu when the transparent background
    option is selected.
  - Content: Four content options can be selected to display from the drop-down menu: Date/Time, Camera Name, Camera Name + Date/Time, and Custom Text. The blank text field, which is for inputting desired text by users, shows only when Custom Text option is selected.
    - NOTE: Multiple content options can display simultaneously.
  - Content Position: Four positions can be selected to display content overlays: Top Left, Top Right, Bottom Left, and Bottom Right. A maximum of three positions can be enabled simultaneously.
- 2. Click the Save button to save the settings, or click the Reset button to clear all of the information you entered without saving it.

#### 3.2.1.2 Backup & Restore



FIGURE 3-5: BACKUP AND RESTORE SETTINGS

#### **Backup**

Once the camera settings have been configured for optimal scene display, use the backup feature to save the camera settings.

#### Restore

If the camera settings are changed and inadvertently result in a less desirable image, use the restore setting to restore the camera to the previously saved settings.

NOTE: This feature is not intended for the configuration of multiple units or for firmware upgrades.

#### 3.2.1.3 System Information

The System Information page fields are read-only and include the firmware version, hardware version, model number, and serial number of the system are revealed here as below figure. This information is typically required by Pelco Product Support for troubleshooting purposes.

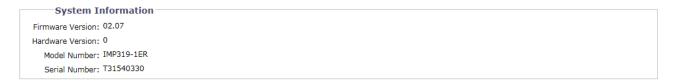


FIGURE 3-6: SYSTEM INFORMATION

#### 3.2.1.4 Firmware Update

Users can update system firmware if available. All camera motions will shut down during a firmware update. Please close any other screens before a firmware update. Never disconnect power or LAN cable during the firmware update process. Disconnecting power during a firmware update will cause the update to fail. It takes approximately 3 minutes for the unit to reboot after the firmware update process.

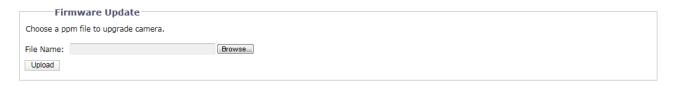


FIGURE 3-7: FIRMWARE UPDATE

#### 3.2.2 Network

Use the Network tab to change the camera's general network settings, select the Secure Sockets Layer (SSL) settings, enable Secure Shell (SSH), configure 802.1x port security settings, choose SNMP Server Firewall mode and enable FTP access to this camera.

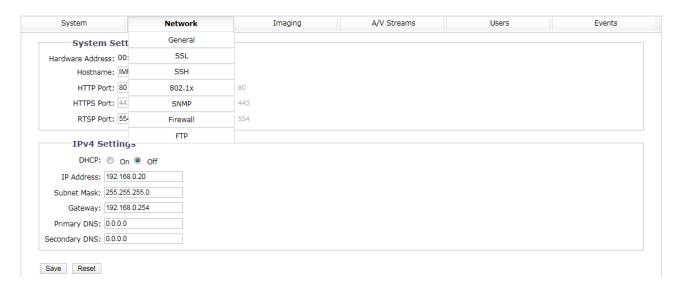


FIGURE 3-8: NETWORK CONFIGURATION

#### 3.2.2.1 General

Set the General Network Settings for network communication settings.

System Se	Settings	
Hardware Address:	s: a2:51:8c:5d:0c:03	
Hostname:	e: IMP519-1ER-T32404027	
HTTP Port:	t: 80 Default port: 80	
HTTPS Port:	t: 443 Default port: 443	
RTSP Port:	t: 554 Default port: 554	
IPv4 Sett	ttings	
DHCP: (	● on ○ off	
IP Address: 1		
Subnet Mask: 2		
	192.168.0.13	
Primary DNS: 1		
Secondary DNS:		
Endura Co	Connectivity 0	
Listen for En	Endura SM system availability broadcast	
	M IP Address association:	
_	with specific Endura SM system	
SM IP Addre	dress:	
IPv6 Sett	Hinas	
	● on ○ off	
	Mode: Manual Only V	
	ldress: fe80::a051:8cff:fe5d:c03/64	
Manual IP Addr (one per	ddress: 2001:bbb:eee::99/64	
	<b>∨</b>	
Manual DNS Serv	ervers: 2001:ccc::3	
(one per	2001:ddd::4	
	V	
Manual Gatew (one per	eways: 2001:bbb:eee::cafe	
(one per	V	
Save Reset		

FIGURE 3-9: GENERAL NETWORK SETTINGS

#### **System Settings**

Settings under the System Settings are Hostname, HTTP Port, HTTPS Port, and RTSP Port. Contact your network administrator before changing port settings to ensure that your port settings do not conflict with your network infrastructure.

#### Hostname

- 1. Click in the **Hostname** box and highlight the text.
- 2. Type a user-friendly name into the Hostname box (1 to 21 characters) using any combination of alphanumeric characters. A user-friendly name makes it easier to recognize the device on the network.
- 3. Click the Save button to save the settings, or click the Reset button to clear all of the information you entered without saving it.

#### HTTP Port

**NOTE:** The HTTP port number must remain at the default setting (80) when connecting to a Pelco video management system (VMS) platform. If connecting to a Pelco VMS, do not change the HTTP port setting.

1. Click in the HTTP Port box and highlight the text.

- 2. Type the new port number in the HTTP Port field. The default port for HTTP communications is 80.
- 3. Click the Save button to save the settings, or click the Reset button to clear all of the information you entered without saving it.

#### HTTPS Port

**NOTE:** The HTTPS port is not configurable unless you have set SSL Mode to Optional or Required and installed a security certificate.

- 1. Click in the **HTTPS Port** box and highlight the text.
- 2. Type the new port number in the HTTPS Port field. The default port for HTTPS communications is 443.
- 3. Click Save. If you have changed the setting in error, you can click reset to revert to the previously saved setting.

#### RTSP Port

- 1. Click in the RTSP Port box and highlight the text.
- 2. Type the new port number in the RTSP Port field. The default port for RTSP communications is 554.
- 3. Click the Save button to save the settings, or click the Reset button to clear all of the information you entered without saving it.

#### **IPv4 Settings**

Enable or disable the **Dynamic Host Configuration Protocol (DHCP)** server. DHCP automatically assigns an IP address to the device if there is a DHCP server on the network.

- If DHCP is set to On, the IP address, subnet mask, gateway, and DNS server settings are read-only text.
- If DHCP is set to Off, these settings must be manually changed.

Change the following network settings as required:

- 1. **IP Address:** The address of the camera connected to the network.
- 2. **Subnet Mask:** The address that determines the IP network that the camera is connected to (relative to its address).
- Gateway: The router that accesses other networks.
- 4. **DNS Servers:** The addresses of the dedicated servers that translate the names for Web sites and hostnames into numeric IP addresses.
- 5. Click the Save button to save the settings, or click the Reset button to clear all of the information you entered without saving it.

#### **Endura Connectivity**

In order to connect with the Pelco NVR Endura, please choose which communication method to be adopted for connectivity from the following 2 options:

- Listen for Endura SM system availability broadcast: In general, Endura broadcasts its SM IP Address to the camera so that a stable connection can be maintained between Endura system and the camera.
- Associate with specific Endura SM system: Under certain cases, the camera is unable to receive broadcast from Endura system and therefore is in need of a SM IP Address assigned specifically by user for connectivity.

#### **Configuring IPv6 Settings**

The device will accept up to sixteen IPv6 addresses, three IPv6 DNS servers, and three IPv6 gateways. There are two configuration modes for IPv6 address assignments:

- Auto: Enables automatic configuration using router advertisement. Additional configuration can be provided over DHCPv6 (if available on your network). Selecting Auto mode still allows you to manually configure additional IPv6 addresses, DNS servers, and gateways.
- Manual Only: Provides a link-local IPv6 address for the device and allows you to assign up to 16 static IPv6 addresses
  to the device.
  - 1. Place your mouse pointer over the Network tab.
  - 2. Select General from the drop-down menu.
  - 3. Select On for IPv6.
  - 4. Select a Configuration Mode from the drop-down box. Selecting Auto allows the device to configure the remaining IPv6 settings automatically, rendering the remaining steps optional.
  - 5. (Optional) Provide static, unicast addresses in the Manual IP Addresses box. Each address requires a prefix, and it must be input using the format prefix/IPv6Address. Manual IP addresses without prefix information will be rejected.
  - 6. (Optional) Provide the addresses of DNS servers that are not configured automatically in the Manual DNS Servers box.
  - 7. (Optional) Provide the addresses of gateways that are not configured automatically in the Manual Gateways box.

#### NOTES:

- The device will not accept multicast, localhost, or undefined IPv6 addresses.
- Link-local addresses are not supported for DNS.
- Manually specified DNS servers supersede automatically discovered DNS servers.
- Manually specified DNS servers are not validated by the device; verify any manually specified DNS servers before saving IPv6 settings.
- Manually specified gateways must be on the same network as the device's IPv6 addresses. Behavior for a gateway that is not on the same network as the device's IPv6 addresses is undefined.
- Some video management systems (VMS), including Pelco VMS systems, do not support connections to cameras and encoders over IPv6.

#### 3.2.2.2 SSL

To ensure security on the Internet, all Web browsers provide several security levels that can be adjusted for sites that use SSL technology to transmit data. **SSL** encrypts communications, making it difficult for unauthorized users to intercept and view user names and passwords.

**SSL** requires signed certificates to determine if the Web browser accessing the camera has the required authentication. The camera can generate a certificate signing request (CSR) that can be sent to a certificate authority for a signature (for example, VeriSign®), or it can generate a self-signed certificate using the **Generate Self-Signed Certificate** option.



FIGURE 3-10: SSL CONFIGURATION

#### **SSL Configuration**

Select one of the following modes:

Required: A signed Secure Sockets Layer (SSL) certificate must be installed, and a secure URL that begins with the protocol name "https:" must be used to access the camera. Sensitive data is always encrypted during transmission. A URL that begins with the "http:" protocol rather than the "https:" protocol will be redirected to the secure URL automatically.

**NOTE:** Beginning with firmware version 1.8.2, this field cannot be modified in the Web browser. To select or clear the Required mode, you must use the ONVIF or Pelco API call. Doing so avoids placing the camera into a mode in which it would no longer work with a connected VMS system.

- Optional: A signed SSL certificate must be installed, but a secure URL that begins with the protocol name "https:" is
  optional when accessing the camera. You can also access the camera using a standard URL with the "http:" protocol, but
  sensitive data is not encrypted during transmission. To ensure that sensitive data is encrypted, you must use a secure
  URL with the "https:" protocol.
- Disabled (default): Turns off access to the Web client through SSL. Sensitive data will not be encrypted during transmission.

**NOTE:** If the SSL mode is set to disabled, you cannot access the camera using a URL that begins with an "https:" protocol. Your Web browser displays an error message if you do not type the camera URL correctly.

Refer to the following sections for more information:

- Generating Self-Signed Certificate
- · Generating Certificate Request

#### Certificate

- Generating Self-Signed Certificate
  - Click the Install New Certificate button located at the bottom of the SSL Configuration page. The Select Certificate Install Method option buttons appear on the page.



FIGURE 3-11: SELECT CERTIFICATE INSTALL METHOD OPTION

Select the "Generate Self-signed Certificate" option, and then click Next. The "Self-signed Certificate
Information Form" opens.

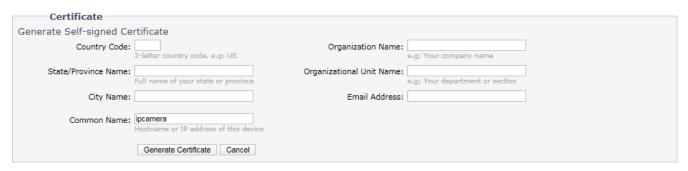


FIGURE 3-12: GENERATING SELF-SIGNED CERTIFICATE CONFIGURATION

- 3. Fill in all of the fields, and then click **Generate Certificate**. The following progress message appears on the page: "Loading data..." After a while, the certificate is uploaded to the device.
- 4. After the certificate is uploaded, select the desired mode.
- 5. Click Save.

**NOTE:** Self-signed certificates are valid for one year. The certificate's expiration date is listed in the Installed Certificate information section. If the certificate has expired and you attempt to access the camera using a secure URL, the Web browser displays a message. Repeat this procedure to generate and upload a new certificate.

#### Generating Certificate Request

- 1. Click the **Install New Certificate** button located at the bottom of the SSL Configuration page. The Select Certificate Install Method option buttons appear on the page.
- 2. Select Generate Certificate Request, and then click Next. The "Certificate Request Form" opens.

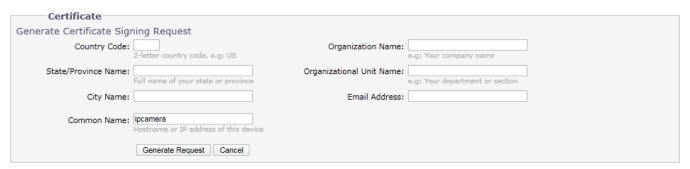


FIGURE 3-13: GENERATING CERTIFICATE REQUEST

- 3. Fill in all of the fields, and then click **Generate Request**. The following progress message appears on the page: "Generating certificate signing request, please wait..."
- 4. Send the CSR, which looks like an encrypted block of undecipherable text, to a third-party certificate authority of

- your choice for a signature.
- 5. After you receive the signed certificate, click the Install Certificate button to upload the signed certificate to the device.
- 6. After the certificate is uploaded, select the desired mode.
- 7. Click Save

**NOTE:** Depending on the third-party certificate authority that signed your certificate, you might need to renew your certificate after a specified amount of time. Consult the certificate authority for more details.

#### Upload Certificate

- 1. Click the **Install New Certificate** button located at the bottom of the SSL Configuration page. The Select Certificate Install Method option buttons appear on the page.
- 2. Select **Upload Certificate**, and then click **Next**. The "**Certificate**" opens.



FIGURE 3-14: UPLOAD CERTIFICATE

- 3. Choose the Certificate you want to upload and then click **Upload** button. The following progress message appears on the page: "Loading data..."
- 4. After the certificate is uploaded, select the desired mode.
- 5. Click Save.

#### Delete Certificate

- Once you successfully upload a certificate, **Delete Certificate** button will appears at the bottom of the SSL Configuration page.
- 2. If you want to delete the certificate, click the **Delete Certificate**, The following progress message appears on the page: "Deleting certificate file..."
- 3. Click Save.

#### 3.2.2.3 SSH

**SSH** is a user-enabled protocol that allows Pelco Product Support to log on to and service the camera for advanced troubleshooting purposes.

From this page, users with the appropriate permissions can enable or disable SSH access to the camera.

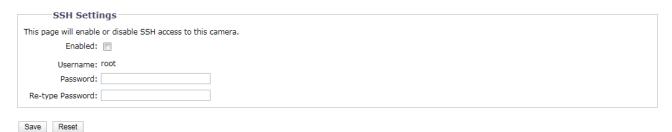


FIGURE 3-15: ENABLING SECURE SHELL

#### **SSH Settings**

- 1. Select the **Enabled** check box.
- Click in the Password box and type a password (4 to 16 alphanumeric characters). Passwords are case-sensitive.
   NOTE: The default username is "root" and cannot be changed. The username and password are required when accessing the camera through a third-party SSH client.
- 3. Click in the "Re-type Password" box and retype your password.
- 4. Click the Save button to save the password and enable SSH, or click the Reset button to clear all of the information you entered without saving it.

#### 3.2.2.4 802.1x

**802.1x** is a port security that authenticates devices that want to establish a point-to-point access through a wired or wireless port using Extensible Authentication Protocol (EAP). This port-based authentication method prevents unauthorized access to a Local Area Network (LAN) through a physical port. For example, when a device is connected to a network port, the network switch will ask the device for authentication.

If the credential is accepted when the device sends a credential to the network switch, the network switch will open the port for normal use.

If authentication fails, the device is prevented from accessing information on the port.



FIGURE 3-16: CONFIGURING THE 802.1x PORT SECURITY SETTINGS

#### 802.1x Port Security

**WARNING:** To prevent network conflicts, contact your network administrator before configuring the 802.1x port security settings.

- 1. Select the **On** option for the 802.1x Port Security. The default setting for 802.1x is **Off**.
- 2. Select the Extensible Authentication Protocol (EAP) method from the Protocol drop-down menu. Supported EAP methods include EAP-MD5, EAP-TLS, EAP-TTLS, and EAP-PEAP.
- 3. Type the information required for the selected 802.1x authentication method.
- 4. Connect the PC to an 802.1x secured switch that has the same **EAP** method.
- 5. Click the Save button to save the settings, or click the Reset button to clear all of the information you entered without saving it.

#### 3.2.2.5 SNMP

**SNMP** is an application layer protocol used to manage TCP/IP-based networks from a single workstation or several workstations. The camera supports SNMP versions 2c and 3 and can be configured to send data using a trap.

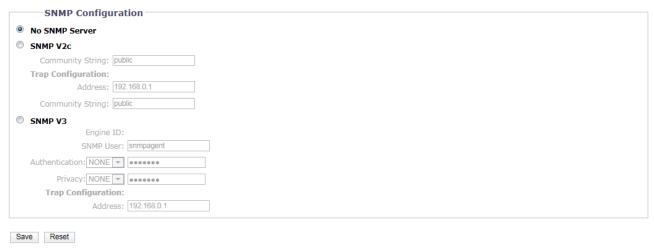


FIGURE 3-17: SNMP CONFIGURATION

#### **SNMP Configuration**

**WARNING:** The Simple Network Management Protocol (SNMP) settings are advanced controls. Consult your network administrator to obtain the required information to configure SNMP settings.

#### No SNMP Server

None disables the SNMP configuration and is the default setting.

#### CONFIGURING SNMP V2C

- Select V2c as the SNMP Version.
- 2. Type the community name in the Community String box. The default name for the Community String is "public."
- 3. Configure the Trap Configuration settings.
  - Address: Type the host name or IP address of the recipient of the trap message.
  - Community String: Type the name of the community that should receive the trap message.
- 4. Click the Save button to save the settings, or click the Reset button to clear all of the information you entered without saving it.

#### CONFIGURING SNMP V3

- 1. Select **V3** as the SNMP Version.
- 2. Type the SNMP user name in the **SNMP User** field.
- Select the encryption algorithm for authentication from the Authentication drop-down menu: None, MD5, or SHA.
   If you use authentication method MD5 or SHA, type a password in the text box to the right of the selected Authentication encryption.
- 4. Select the privacy encryption algorithm setting from the **Privacy** drop-down menu: None, DES, or AES. If you use privacy method DES or AES, type a password in the text box to the right of the selected Privacy encryption.
- 5. Configure the address for the **Trap Configuration**. The Address is the host name or IP address of the recipient of the trap message.
- 6. Click the Save button to save the settings, or click the Reset button to clear all of the information you entered without saving it.

**NOTE:** SNMP V2c and SNMP V3 configuration settings are independent of each other, but only one SNMP version can be active at a time.

#### **3.2.2.6 Firewall**

Set the Firewall function. A firewall is a system or group of systems that manages access between two networks.

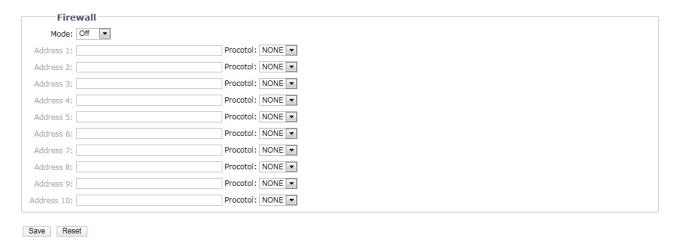


FIGURE 3-18: FIREWALL CONFIGURATION

#### **Firewall**

- 1. Select **Allow** or **Deny** mode to enable this function. The default setting is **Off**.
- Type IP address in the Address field and select protocols. It is carried out over two transport layer protocols: TCP (Transmission Control Protocol) and UDP (User Datagram Protocol)
  - TCP: a connection-oriented, reliable-delivery, robust and high performance transport layer protocol.
  - UDP: a connectionless protocol, it is efficient protocol for some services and is resourceful but difficult to secure.
- 3. Click the Save button to save the settings, or click the Reset button to clear all of the information you entered without saving it.

#### 3.2.2.7 FTP

This page will enable or disable **FTP** access to this camera. In this page, users can activate a FTP Server to access the SD card for recordings. **Enabled** the **FTP** and use this function.

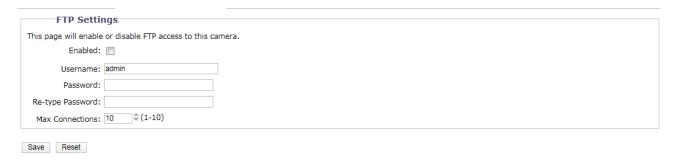


FIGURE 3-19: FTP SETTINGS

# **FTP Settings**

- 1. Select the **Enabled** check box to activate the FTP function, and follow the following procedures to set up related settings.
- 2. Enter a **Username** if activated the FTP function.
- Enter a Password associated with the Username.
- 4. Re-type Password to confirm it.
- Set the number of maximum connections by entering a number in the Max Connections field.
   NOTE: This is the maximum of FTP Client connections, not the maximum of IE Window's connections.

### 3.2.3 Imaging

Use the Imaging tab to change the camera's general image settings, adjust the camera exposure, program the focus mechanism, or define window blanking privacy areas.

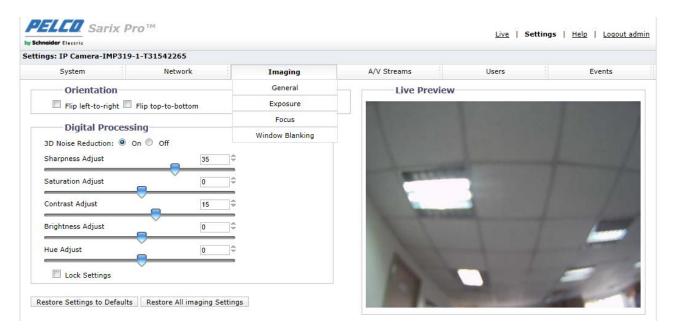


FIGURE 3-20: IMAGING SETTINGS

#### 3.2.3.1 General

General imaging settings include adjustments for camera orientation and digital processing.



#### FIGURE 3-21: GENERAL IMAGING SETTINGS

#### Orientation

Use this setting when installing the camera in an inverted position. If the orientation is not adjusted, the image will display upside down and mirrored.

Select one of the following options:

- 1. Click the "Flip left-to-right" box to rotate the camera image 180 degrees horizontally.
- 2. Click the "Flip top-to-bottom" box to rotate the camera image 180 degrees vertically.

#### Digital processing

Digital processing settings can adjust the camera's noise reduction, sharpness, saturation, contrast, brightness and hue.

Move the slider to the left or right to change the following settings:

- **3D Noise Reduction**: Enable 3D Noise Reduction to improve video noise in low light scenes. Turn off 3D noise reduction if details are blurred in moving objects.
- Sharpness: Controls the clarity of detail in a scene. Move the slider to the right to increase the sharpness; move the slider to the left to decrease the sharpness. Increasing the sharpness also increases the image noise. The range of adjustment is –100 to 100; the default setting is 0 (zero).
- Saturation: Controls how intense or vivid the colors are in a scene. Move the slider to the right to increase the saturation level; move the slider to the left to decrease the saturation level. The range of adjustment is –100 to 100; the default setting is 0 (zero).
- Contrast: Controls gradations between the darkest and lightest portions of the scene. Move the slider to the right to increase the contrast; move the slider to the left to decrease the contrast. The range of adjustment is -100 to 100; the default setting is 0 (zero).
- **Brightness:** Controls the lighting detail in a scene. Move the slider to the right to lighten the image; move the slider to the left to darken the image. The range of adjustment is –100 to 100; the default setting is 0 (zero).
- **Hue:** Controls the color in a scene. Move the slider to the right to achieve a cool color image; move the slider to the left to achieve a warm color image. The range of adjustment is –100 to 100; the default setting is 0 (zero).

Check **Lock Settings** box to lock the above Digital processing settings.

#### 3.2.3.2 Exposure

Exposure is the amount of light detected by the camera sensor. A scene with correct exposure settings has adequate detail and contrast between white and dark values. An image with too little or too much exposure eliminates detail in the scene. The camera features Exposure and Day/ Night settings.



FIGURE 3-22: EXPOSURE SETTINGS

#### **Exposure**

#### Priority Preset

Select **Motion** or **Low Noise** as the exposure priority. The Motion setting increases exposure time to reduce motion blurring in low light. The Low Noise setting decreases exposure time and adjusts frame rate for improved noise reduction in low light scenes.

#### Flicker Correction

Flickering by fluorescent light can be reduced by selecting "50Hz" if the power frequency is 50Hz, "60Hz", if 60Hz.

#### Day/Night

The Day Night Auto mode setting automatically controls the IR cut filter depending on the Transition Level and Transition Detect Time settings.

#### Auto

1. **Transition Level:** Determines when the camera changes from day mode (color) to night mode (black-white). Move the slider to the left or right to change the transition level to a lighter or darker setting. Select a lighter transition level setting if you want the camera to change modes at a high lux setting. Use the default setting of 4 for normal day/night operation. Use a darker transition level to change modes at a low lux setting.

TABLE 3-1. LUX TRANSITION POINTS FOR INCANDESCENT LIGHTING

2. **Transition Detect Time (sec):** Controls the length of time the camera is exposed to a light level before it changes to color or black-white mode.

This setting is useful for dark scenes where a bright light is momentarily introduced in the scene (for example, when a car with its headlights turned on passes the camera scene).

#### Manual

- 1. **Day:** If **Day** mode selected, the camera is forced to stay in **Day** mode all day.
- 2. Night: If Night mode selected, the camera is forced to stay in Night mode all day.

#### 3.2.3.3 Focus

Focus sets the back focus to the center focal point of the scene. The camera can be configured to back focus automatically or manually. Auto focus automatically back focuses the camera on the subject in the center of the scene. Manual focus turns off the auto focus mechanism and locks the camera at a user-specified position. The manual focus setting is recommended only for indoor applications that have a single, unchanging primary light source. The Focus page also includes **Full Range Auto-Focus**, **Quick Auto-Focus**, and a **Restore Settings to Defaults**.

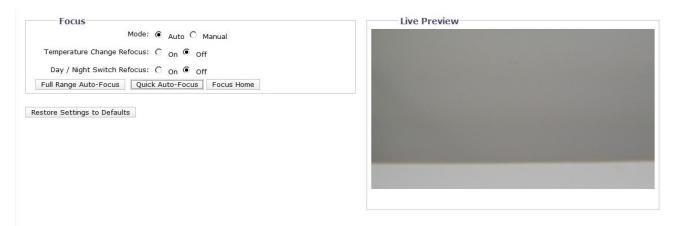


FIGURE 3-23: FOCUS SETTINGS

#### **Focus**

#### Auto Focus

- Temperature Change Refocus: The camera is programmed to run a quick automatic focus sequence when the
  internal temperature sensor of the camera detects an environmental temperature change of 41°F (5°C). This focus
  sequence adjusts the center focal point of the scene to maintain optimal focus. The default setting is Off; select On
  to turn on this setting.
- 2. Day/Night Switch Refocus: The default setting for the Day/Night Switch Refocus is Off. Select On if the camera's focal length is greater than 25 mm or the night scene uses mostly IR lighting. The best method to determine if the day/night refocus should be enabled is to test the camera with the daytime light conditions, and then test it again with the nighttime light conditions.
  - When enabled **On** this setting refocuses the camera when the camera changes from day mode (color) to night mode (black-white) or vice versa. For example, if the camera changes from day mode to night mode, the imager automatically adjusts the back focus for the change in light.
- 3. If required, use one of the following buttons to adjust the focus:
  - Full Range Auto-Focus: The camera starts a full-range search to find the optimal focal point for the scene.
  - Quick Auto-Focus: The camera searches for the optimal focal point in a limited range.
  - Restore Settings to Defaults: The camera resets the auto focus to the factory default setting.

#### Manual Focus

Select Manual Mode. Two sliders will appear, one for **Day Manual Focus Position**, the other for **Night Manual Focus Position**. Each slider will show a value that is the best focus position for the camera during the day and night.



FIGURE 3-24: MANUAL FOCUS

- Day Manual Focus Position: If you need to fine-tune the daytime focus, slightly move the Day Manual Focus
   Position slider to the left or right.
- 2. **Night Manual Focus Position:** If you need to fine-tune the nighttime focus, slightly move the **Night Manual Focus Position** slider to the left or right.
- 3. If required, click the Restore Settings To Defaults button to reset the focus to the factory default setting.

#### 3.2.3.4 Window Blanking

Window blanking is used to conceal user-defined privacy areas. A blanked area appears on the screen as a solid gray window. The camera can handle up to four blanked windows as long as the total blanked area does not exceed 50 percent of the field of view.

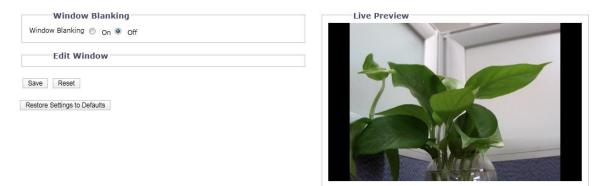


FIGURE 3-25: WINDOW BLANKING SETTINGS

#### Window Blanking

- Window Blanking On
  - 1. Draw a window in the Live Preview area of the page:
    - a Hold down the left mouse button.
    - b Drag the mouse diagonally across the area you want to blank.
    - A color-coded box appears in the Edit Window section of the page that is the same color as the window drawn in the Live Preview area.



FIGURE 3-26: WINDOW BLANKING ON

NOTE: Up to four blanked windows can be defined, but the blanked area cannot exceed 50 percent of the field of view.

- 2. To resize the window, click and drag one or more of the points until the window is the desired shape and size.
- 3. Click the Save button to save the settings, or click the Reset button to clear all of the information you entered without saving it.

#### Deleting a window blanking area

- 1. In the Edit Window area of the page, click the Delete button next to the window blanking area you want to delete.
- 2. Click the Save button to save the settings, or click the Reset button to clear all of the information you entered without saving it.

#### Window Blanking Off

- 1. Select the Off option for Window Blanking.
- 2. Click the Save button to save the settings, or click the Reset button to clear all of the information you entered without saving it.

#### 3.2.4 A/V Streams

Use the A/V Streams tab to configure the video and audio streams for the camera. The A/V Streams tab includes a Video Configuration page and an Audio Configuration page.

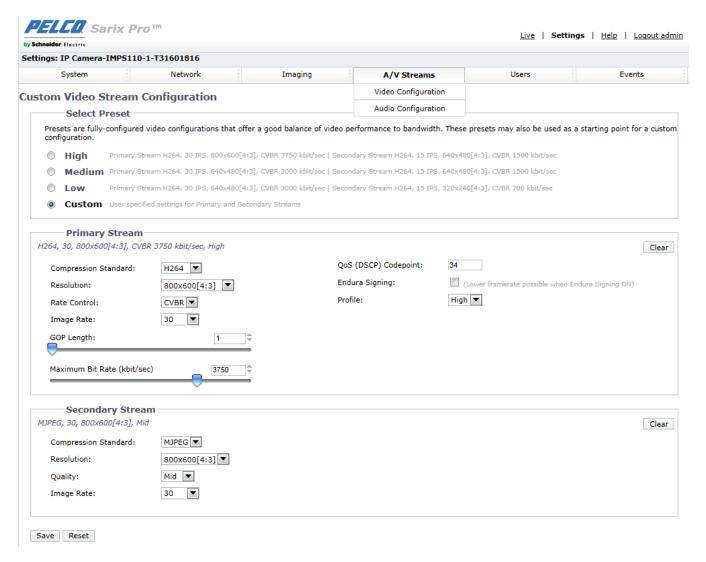


FIGURE 3-27: A/V STREAMS

### 3.2.4.1 Custom Video Stream Configuration

The Video Configuration page allows you to customize the compression, resolution, image rate, and bit rate of the video streams. The default names for the streams are Primary Stream and Secondary Stream. Although each stream can be configured independently, the settings of one stream can limit the options available to the other stream, depending on the processing power used.

**NOTE:** Always configure the primary stream before the secondary stream. The primary stream should always be the most resource-intensive of the streams.

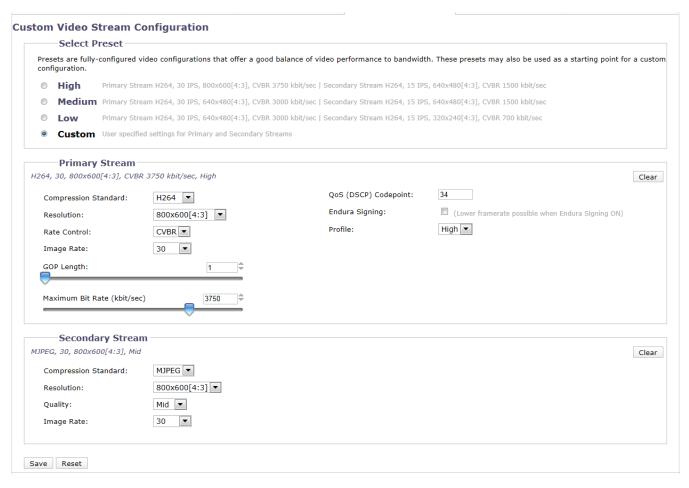


FIGURE 3-28: CUSTOM VIDEO STREAM CONFIGURATION

#### **Select Preset**

Presets are fully-configured video configurations that offer a good balance of video performance to bandwidth. These presets may also be used as a starting point for a custom configuration.

# **Primary Stream**

Select Custom in Select Preset and configure Primary Stream.

# Compression Standard

- H264: A new version of MPEG-4 compression used in high-definition video players such as Blu-ray™ and HD-DVD.
   H.264 is the most processor-intensive, but it requires the least amount of bandwidth.
- 2. **MJPEG:** A commonly used video compression scheme. MJPEG has the least impact on the camera's processor, but it requires the most bandwidth.

#### Resolution

Refer to the following table for the resolution capabilities of your camera model.

TABLE 3-2. CORRELATIONS OF RESOLUTIONS/ COMPRESSIONS/ STREAMS

	Primary Stream		Secondary Stream	
Compression Standard Available Resolutions	H264	MJPEG	H264	MJPEG
2592 x 1944*	2592x1944	N/A	800x600 640x480	800x600 640x480
2048x1536**	2048x1536	2048x1536	1280x960 800x600 640x480	1280x960 800x600 640x480
1920x1080	1920x1080	1920x1080	1280x720 1024x576	1280x720 1024x576
1600x1200	1600x1200	1600x1200	1280x960 800x600 640x480	1280x960 800x600 640x480
1280x960	1280x960	1280x960	1280x960 800x600 640x480	1280x960 800x600 640x480
1280x720	1280x720	1280x720	1280x720 1024x576	1280x720 1024x576
1024x576	1024x576	1024x576	1024x576	1024x576
800x600	800x600	800x600	800x600 640x480	800x600 640x480
640x480	640x480	640x480	640x480	640x480

\*NOTE: 2592 x 1944 supports 5MP Model only.

#### Rate Control

The rate control setting determines the bit rate and quality of each frame in the video stream.

- **CBR:** The constant bit rate (CBR) streams video at a fixed number of bits per second. CBR uses the full capacity of the bit rate setting for scenes with or without motion. Video is always streamed at the user bit rate setting. Adjust the CBR Bit Rate slider that appears when CBR is selected to the optimal fixed number of bits per second.
- **CVBR:** The constrained variable bit rate (CVBR) provides high-quality video and long recording time of variable bit rate while limiting variations in recording capacity consumption. Adjust the Maximum Bit Rate slider that appears when CVBR is selected to the optimal bit rate for your configuration.

#### Image Rate

The image rate is the number of images per second (ips) available for the video stream configuration. Available image rates are 30, 25, 20, 16.67, 15, 12.5, 12, 10, 7.5, 5, 3, 2, and 1.

NOTE: The maximum image rate setting might not be obtainable due to the programmed compression standard and the

<sup>\*\*</sup> NOTE: 2048x1536 supports 5MP Model and 3MP Model only.

resolution of the stream.

#### GOP Length

Select the GOP Length from 1 to 150. The upper limit depends on the selected image rate. Recovery of the lost frames will be more difficult as the value gets bigger. Smaller values will increase the bit rate and network bandwidth demands. This setting is only available with H264.

#### QoS (DSCP) Codepoint

Quality of Service (QoS) for Differentiated Services Code Point (DSCP) is a code that allows the network to prioritize the transmission of different types of data. This setting is only available with H264.

#### NOTES:

- 1. If you are not familiar with DSCP, contact your network administrator before changing this setting.
- 2. Your network must be configured to use QoS. If you are unsure if your network is QoS-aware, contact your network administrator.

# Endura Signing

Enabling the Endura Signing feature allows an Endura® system to authenticate video from an Endura recorded stream. This setting is only available with H264.

#### Profile

The profile defines the subset of bit stream features in an H.264 stream, including color reproduction and additional video compression. It is important that the selected profile is compatible with the recording device so that a stream can be decoded and viewed.

- 1. **Main:** An intermediate profile with a medium compression ratio. Main is the default profile setting. This profile is compatible with most recorders and uses fewer bits to compress video than the baseline profile; however, it uses more bits than the high profile. The main profile supports I-frames, P-frames, and B-frames.
- 2. **High:** A complex profile with a high compression ratio. This is the primary profile for high-definition television applications; for example this is the profile adopted for Blu-ray and HD-DVD. The high profile supports I-frames, P-frames, and B-frames.

### **Secondary Stream**

Select Custom in Select Preset and configure Secondary Stream. Repeat Primary Stream setting steps for the Secondary Stream settings.

# 3.2.4.2 Audio Configuration

The Audio Configuration page allows you to setup the audio device. The default setting for Audio is disabled, which means that no audio is transmitted from the camera. When enabled, audio is transmitted from the camera to the PC. Based on your system configuration, images and audio may not be synchronized.

**NOTE:** Improper use of audio/visual recording equipment may subject you to civil and criminal penalties. Applicable laws regarding the use of such capabilities vary between jurisdictions and may require, among other things, express written consent from the recorded subjects. You are solely responsible for insuring strict compliance with such laws and for strict adherence to any/all rights of privacy and personality.

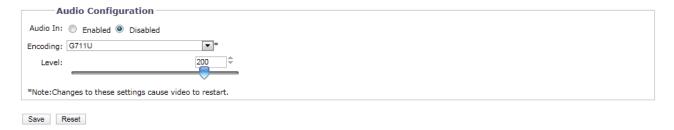


FIGURE 3-29: AUDIO CONFIGURATION

#### Audio In

# Enabled

Set to **Enabled** when receiving audio from a microphone plugged into the unit.

#### Disabled

Set to Disabled to close Audio In.

# **Encoding**

Two audio codecs G711-Alaw/G711-Ulaw can be chosen from.

#### Level

The sound levels are selectable from 1~255.

**NOTE:** Changes to these settings cause video to restart.

# **3.2.5 Users**

Use the Users tab to create and manage user accounts and to change the way the camera manages the user settings.

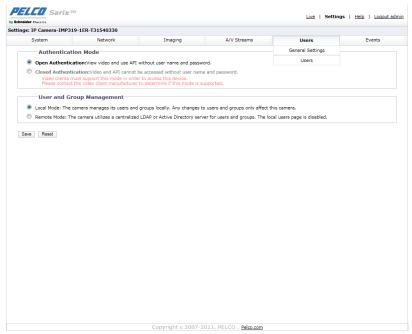


FIGURE 3-30: USERS CONFIGURATION

# 3.2.5.1 General Settings

Use the General Settings page to set the public user access level. This access level is a predefined set of user permissions that allows the camera to be accessed without logging on. Available permission levels depend upon the model of the device that you are using.

The General Settings page also allows you to change the way the camera manages user and group settings. These settings can be managed on a camera-to-camera basis or by using a centralized server to apply changes to multiple cameras.

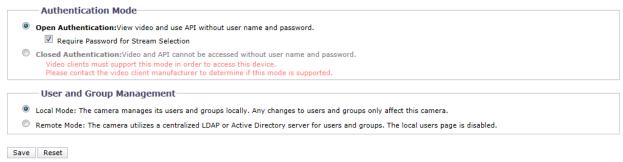


FIGURE 3-31: USERS GENERAL SETTINGS

#### **Authentication Mode**

#### Open Authentication

Allows users to view video and use the camera API without validating user credentials. With Open Authentication selected, you can select "Require password for Stream Selection" to limit privileges to authenticated users.

#### Closed Authentication

Requires users to possess valid credentials to view video and access the camera API. Before selecting Closed Authentication, ensure that your video management system supports Closed Authentication mode.

# **User and Group Management**

Sarix cameras support two methods for managing the permissions of users and groups.

#### Local Mode

The camera manages users and groups locally. This is the default setting.

#### Remote Mode

The camera authenticates and manages users through an LDAP server supported by Microsoft® Active Directory®. This allows administrators to tie cameras and group permissions into existing single sign-on services (SSO). Selecting Remote Mode disables local user management settings.

#### **Enabling Remote Mode**

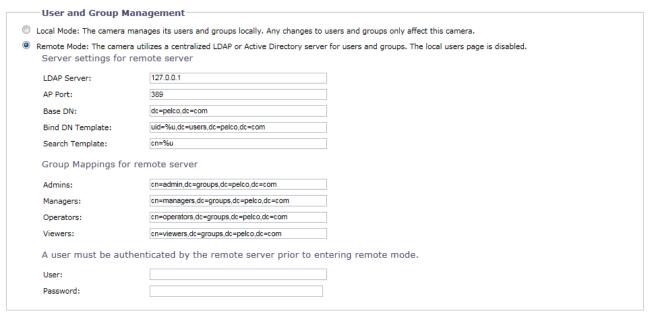


FIGURE 3-32: ENABLING REMOTE MODE

Select Remote Mode under User and Group Management.

### 1. Server settings for remote server

- a Type the IP address or hostname of the LDAP server in the **LDAP Server** box.
- b Type the port over which the camera will communicate with the LDAP server in the **AP Port** box. The default port for AP Communications is 389.
- c Type the distinguished name (DN) that is the basis for LDAP searches in the **Base DN** box.
- d Provide the template to format the username (provided when the user logs on to the camera) for searches in the LDAP directory in the **Bind DN Template** box.
- e Provide the LDAP search query for users found in the base DN in the **Search Template** box. The search must match an entry in the LDAP user record to the bind name (username).

# 2. Group Mappings for remote server

Input Group Mappings for each of the camera's four user groups:

a Input the common name (CN) and DN for the group of users to whom you want to grant admin access in the **Admins** box.

- b Input the CN and DN for the group of users to whom you want to grant manager access in the **Managers** box.
- c Input the CN and DN for the group of users to whom you want to grant operator access in the **Operators** box.
- d Input the CN and DN for the group of users to whom you want to grant viewer access in the **Viewers** box.
- 3. A user must be authenticated by the remote server prior to entering remote mode.

In the **User** and **Password** boxes, input the credentials of a user who can be authenticated through the LDAP server.

**NOTE:** Remote Mode (LDAP authentication) will not be enabled if you leave these fields blank or do not provide valid credentials; this ensures that you cannot lock yourself out of the camera with invalid or incorrect LDAP settings.

4. Click Save.

#### 3.2.5.2 Users

User accounts are created to limit the permissions of individuals who are logged onto the camera. The Users page also includes four predefined access level settings that include Administrator, Manager, Operator, and Viewer permissions.

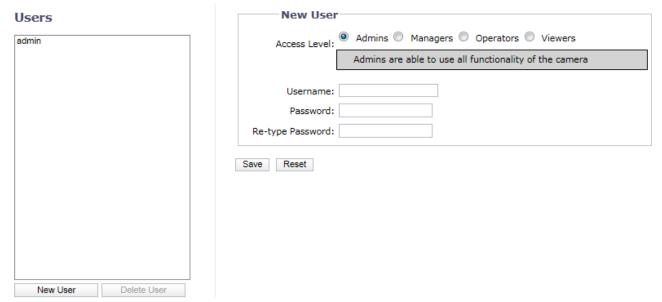


FIGURE 3-33: NEW USERS

#### Creating a New User

Click New User button below the left box and Select the Access Level for the new user.

#### Access Level

- 1. Select the Access Level for the user.
  - Admins: This is the only defined group that cannot be deleted. This group has access to all permissions.
  - Managers: This defined group can be modified or deleted. This group has access to all permissions except the restore factory defaults, and API access permissions.
  - Operators: This defined group can be modified or deleted. The default permissions for this group are single stream view, stream selection, and multistream view.
  - **Viewers:** This defined group can be modified or deleted. The default permissions for this group are single stream view and multistream view.
- 2. Click the Save button to save the settings and create a new user. The new user profile appears in the box on the left side of the page. Click the Reset button to clear all of the information you entered without saving it.

#### Username

Click in the Username box and type a user name (2 to 23 alphanumeric characters). User names are not case-sensitive and are saved in lowercase characters.

#### Password

Click in the Password box and type a password (4 to 16 alphanumeric characters). Passwords are case-sensitive.

#### Re-type Password

Click in the Retype Password box and retype your password.

Click the Save button to save the settings and create a new user (the new user profile appears in the box on the left side of the page), or click the Reset button to clear all of the information you entered without saving it.

# **Deleting a User**

- 1. Click the user profile that you want to delete from the defined users section located in the box on the left side of the page.
- 2. Click the Delete User button. A dialog box appears with the message "Are you sure you want to delete this user?"
- 3. Click OK. The user profile is deleted from the defined user profiles section.

NOTE: The "admin" user cannot be deleted.

# **3.2.6 Events**

Use the Events tab to configure camera events and analytics.

Events are activated by user-defined event sources that tell the device how to react when an event occurs. Event handlers are the actions that the device takes when an event occurs. For example, a system source can be configured to send email to an operator if the system shuts-down and restarts.

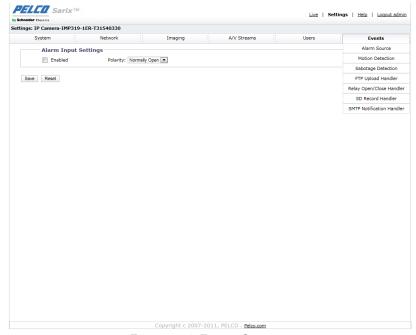


FIGURE 3-34: EVENTS SETTINGS

#### 3.2.6.1 Alarm Source

The Alarm source is the camera input for an external signaling device, such as a door contact or motion detector. Both normally open and normally closed devices are supported.

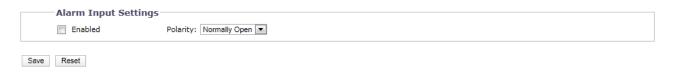


FIGURE 3-35: ALARM SOURCE

# **Alarm Input Settings**

- 1. Check **Enabled** button to enable **Alarm Input**.
- 2. Select either **Normally Open** or **Normally Closed** from the Polarity drop-down menu.
  - Normally Open: An alarm will be triggered when the external contact closes.
  - Normally Closed: An alarm will be triggered when the external contact opens.
- 3. Click the Save button to save the settings, or click the Reset button to clear all of the information you entered without saving it.

#### 3.2.6.2 Motion Detection

This function is designed to record video once the unit detects a motion.





FIGURE 3-36: MOTION DETECTION SETTINGS

#### **Motion Detection**

- Check Enabled button to enable Motion Detection.
- 2. **Sensitivity:** Choose different levels of sensitivity from **High**, **Medium**, and **Low**.
  - High: Motion is activated with slight changes in brightness or motion.
  - Low: Motion is activated with big changes in brightness or motion.
- 3. Set the desired area to trigger motion detection. The motion setup screen will be popped out for defining the detection area by dragging the mouse.





FIGURE 3-37: MOTION DETECTION ENABLED

4. Click the Save button to save the settings, or click the Reset button to clear all of the information you entered without saving it.

# 3.2.6.3 Sabotage Detection

The Camera Sabotage behavior detects scene changes or contrast changes in the field of view. An event or alarm is triggered if the lens is obstructed by spray paint, a cloth, or if it is covered with a lens cap. Any unauthorized repositioning of the camera also triggers an event or alarm.

# Scene Setup for Camera Sabotage

Install the camera in a high position, looking down on the scene. The field of view should be as large as possible. A small field of view could result in the view being blocked by an adjacent object.

Avoid scenes with a dark, uniform background; low lighting; and large moving objects.

#### **Sabotage Detection**

- 1. Check **Enabled** button to enable **Sabotage Detection**.
- 2. Configure the settings:
  - **Sensitivity:** Determines the triggering sensitivity for alarm. High sensitivity is triggered most easily but is prone to more false alarms. Low sensitivity will only trigger an alarm for major issues like blackout.
  - Event logging (Profile) name: Type a user-defined string name that will display within an alarm event to help users to easily distinguish among cameras.
  - Alarm Severity: Defines the severity of an alarm to allow the prioritization of alarms.

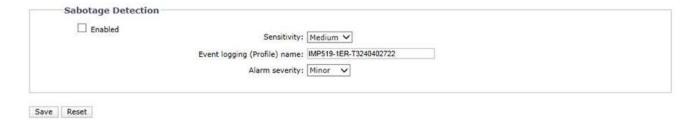


FIGURE 3-38: SABOTAGE DETECTION

3. Click the Save button to save the settings, or click the Reset button to clear all of the information you entered without saving it.

# 3.2.6.4 FTP Upload Handler

Users can save image files via FTP by setting FTP recording condition beforehand.

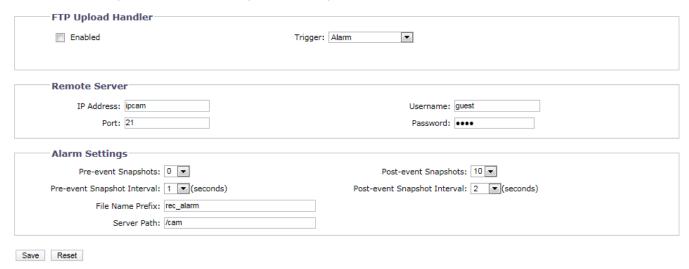


FIGURE 3-39: FTP UPLOAD HANDLER

# **FTP Upload Handler**

You can store your image files based on the Trigger configuration you have set.

- 1. Check **Enabled** button to enable **FTP Upload Handler**.
- Select an event from the Trigger Drop-down menu and appears corresponding content under the Remote Server.
   Below are the Triggers configurations.
  - Alarm: Saves an image to a defined FTP server when Alarm event activated.



FIGURE 3-40: FTP UPLOAD HANDLER ALARM SETTINGS

Motion Detection: Saves an image to a defined FTP server when Motion Detection activated.



FIGURE 3-41: FTP UPLOAD HANDLER MOTION DETECTION SETTINGS

• Sabotage Detection: Saves an image to a defined FTP server when Sabotage Detection activated.



FIGURE 3-42: FTP UPLOAD HANDLER SABOTAGE DETECTION SETTINGS

Scheduled: Saves an image to a defined FTP server when Scheduled event activated.

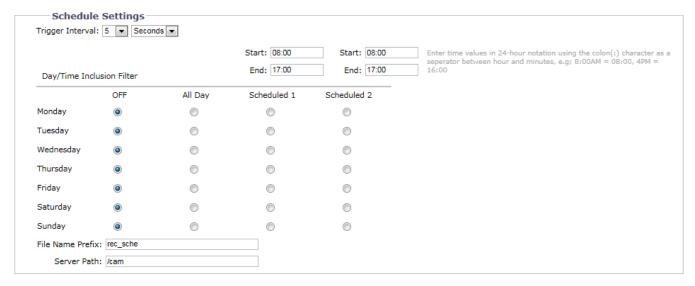


FIGURE 3-43: FTP UPLOAD HANDLER SCHEDULED SETTINGS

3. Click the Save button to save the settings, or click the Reset button to clear all of the information you entered without saving it.

### **Remote Server**

**Remote Server** is used as a service component to transfer files by simply entering the IP address or hostname with the Login ID and password.

- 1. **IP Address:** Input a server name or address.
- 2. **Port:** Set "21" as default or change to dedicated number.
- 3. **Username:** Input a user name with privilege to access the server.
- 4. **Password:** Input the password associated with Username.

NOTE: The default Username and Password are "guest" and "1234".

#### **Alarm Settings**

- 1. Set Pre-event Snapshots, Post-event Snapshots, Pre-event Snapshot Interval, Post-event Snapshot Interval, File Name Prefix, and Server Path for Alarm, Motion Detection, and Sabotage Detection.
- 2. Set **Trigger Interval** time and determine the recording condition: **OFF**, **All Day**, **Schedule 1**, or **Schedule 2** from scheduled table during 24/7 for **Scheduled Trigger**.
- 3. Set the **Server Path** where the data is to be stored on the server.
- 4. Click the Save button to save the settings, or click the Reset button to clear all of the information you entered without saving it.

#### 3.2.6.5 Relay Open/Close Handler

Send a signal to an external device when an alarm or relay is triggered.

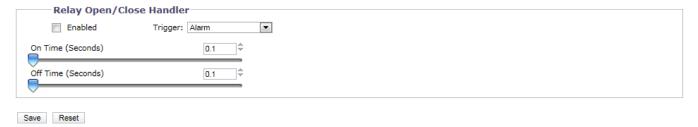


FIGURE 3-44: RELAY OPEN/CLOSE HANDLER SETTINGS

#### Relay Open/Close Handler

- Check Enabled button to enable Relay Open/Close Handler.
- 2. Select the Alarm, Motion Detection or Sabotage Detection from the Trigger drop-down menu.
- 3. Move the **On Time** slider to set the amount of time that the relay will remain open. The time range is 0.1 to 200 seconds; the default setting is 0.1.
- 4. Move the **Off Time** slider to set the amount of time that the relay will remain closed. The time range is 0.1 to 200 seconds; the default setting is 0.1.
- 5. Click the Save button to save the settings, or click the Reset button to clear all of the information you entered without saving it.

#### 3.2.6.6 SD Record Handler

Save video clips of the activated event to an SD card. Before use this function, an SD card must be installed in the device.

NOTE: The SD card must be formatted as FAT32. Other formats are not compatible with the camera.

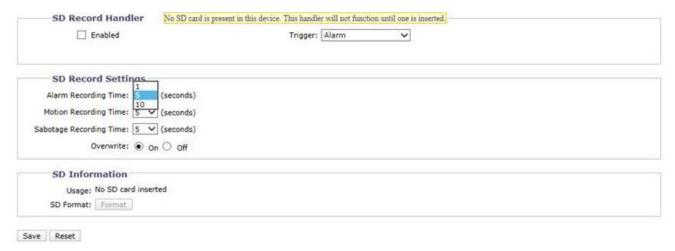


FIGURE 3-45: SD RECORD HANDLER SETTINGS

- 1. Check **Enabled** button to enable **SD Upload Handler**.
- 2. Select Alarm, Motion Detection, Network Loss or Sabotage Detection from the Trigger drop-down menu.
- 3. Set a time interval for Alarm Recording, Motion Recording, and Sabotage Recording.
- 4. Set overwrite **ON** or **Off** to enable or disable the SD card to be **overwritten** automatically when the SD card is full of recordings.
- 5. **Usage**: Information of SD card usage.

- 6. SD Format: Click Format to erase information off of the SD card.
- 7. Click the Save button to save the settings, or click the Reset button to clear all of the information you entered without saving it.

# Viewing SD Card Files from a Remote Server

- 1. Configure the FTP Upload Handler and Alarm Source, Motion Detection, or Sabotage Detection settings.
- 2. Type "ftp://" followed by the IP address of the camera in a Web browser or Windows Explorer.
- 3. Right-click on a snapshot or recording from the SD card and save the file locally or open the file to view its content.

#### Format SD card as FAT32

- Double click guiformat.exe. The FAT32 Format window will pop up as the figure shows below.
- 2. Select the hard disk/SD card you want to format as FAT32 from the **Drive** drop-down menus, and then click **Start** button to begin format the hard disk/SD card.

**NOTE:** Format will erase all information off of the hard disk/SD card. Make sure you have any important files backed up before you format it.

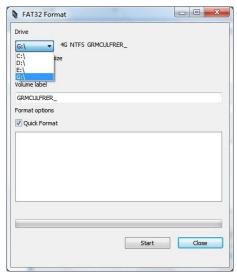


FIGURE 3-46: FAT32 FORMAT

3. When the progress bar is full, click **Close** to complete format and exit the format window.

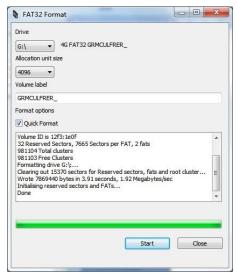


FIGURE 3-47: FAT32 FORMAT COMPLETE

# 3.2.6.7 SMTP Notification Handler

Set SMTP Notification Handler function and send an email to a defined email address when an event is activated.

**NOTE:** To use email notification, the camera must be connected to a local area network (LAN) that maintains an SMTP mail server. Consult your network administrator for information on configuring email notification on your local network.

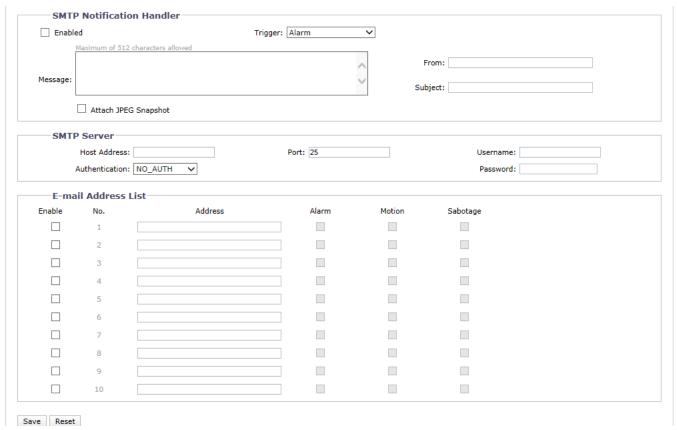


FIGURE 3-48: SMTP NOTIFICATION HANDLER SETTINGS

# **SMTP Upload Handler**

- 1. Check **Enabled** button to enable **SMTP Upload Handler**.
- 2. Select the **Alarm**, **Motion Detection**, or **Sabotage Detection** from the **Trigger** drop-down menu.

The option you select should be checked **Enabled** as in the pictures below.



FIGURE 3-49: ALARM ENABLED





FIGURE 3-50: MOTION DETECTION ENABLED



FIGURE 3-51: SABOTAGE DETECTION ENABLED

- 3. Click in the text boxes (Message, From, and Subject), and then type the necessary information in each text box.
- 4. Select the Attach JPEG Snapshot box if you want to send a JPEG as an attachment.
- 5. Continue set the SMTP Server and E-mail Address List.

# **SMTP Server**

Simple Mail Transfer Protocol (SMTP) is an Internet standard for electronic mail (e-mail) service across Internet Networking.

- 1. Host Address: Input a server name or address.
- 2. **Port:** set "25" as default or change to dedicated number.
- 3. **Username:** Input a user name with privilege to access the server.
- 4. **Password:** Input the password associated with Login ID.
- 5. **Authentication:** Select an authentication type.
  - **NO\_AUTH:** Namely No Authentication, means no restriction.
  - SMTP\_PLAIN: PLAIN is the name of a registered SASL authentication mechanism which serves as a
    parameter to the AUTH command. The PLAIN authentication mechanism is described in RFC 2595. PLAIN is
    the least secure of all the SASL authentication mechanisms since the password is sent unencrypted across
    the network.
  - LOGIN: The LOGIN mechanism is supported by Microsoft's Outlook Express as well as by some other clients.
  - TLS\_TTLS: TLS is usually implemented on top of any of the Transport Layer protocols encapsulating the
    application-specific protocols such as HTTP, FTP, SMTP, NNTP and XMPP. The TLS protocol allows
    client-server applications to communicate across a network in a way designed to prevent eavesdropping and
    tampering. TLS can also be used to tunnel an entire network stack to create a VPN as is the case with
    OpenVPN.
- 6. Continue set the E-mail Address List.

# **E-mail Address List**

This function is designed to notify multiple users via email when Trigger is set.

- 1. Check **Enable** and input the E-mail **Address** accordingly.
- 2. Select Alarm, Motion or Sabotage for sending E-mail.
- 3. Click the Save button to save the settings, or click the Reset button to clear all of the information you entered without saving it.

# **Specifications**

# Camera

Imaging Device

MPx	Sensor	Maximum Resolution
5 MPx	1/3.2-inch	2592 x 1944 (5.0 MPx)
3 MPx	1/3-inch	2048 x 1536 (3.1 MPx)
2 MPx	1/3-inch	1920 x 1080 (2.1 MPx)
1 MPx	1/4-inch	1280 x 720 (0.9 MPx)
SD	1/4-inch	800 x 600 (0.5 MPx)

White Balance Range 2,500° to 8,000°K
Digital Noise Reduction Yes (ON/OFF selectable)
Signal to Noise Ratio 50 dB

Minimum Illumination

MPx	Sensitivity	Color		Mono	
		33 ms	200 ms	33 ms	200 ms
5 MPx	f/1.2	0.30 lux	0.02 lux	0.10 lux	0.01 lux
3 MPx	f/1.2	0.30 lux	0.02 lux	0.10 lux	0.01 lux
2 MPx	f/1.2	0.30 lux	0.02 lux	0.10 lux	0.01 lux
1 MPx	f/1.2	0.30 lux	0.02 lux	0.10 lux	0.01 lux
SD	f/1.2	0.30 lux	0.02 lux	0.10 lux	0.01 lux

Mechanical IR Cut Filter Yes (AUTO/MANUAL selectable), with different set points on lux

# **LENS**

Lens Mount CS mount; adjustable

Lens Type Varifocal
Focus Auto back focus
Zoom Remote
Auto Iris Type DC drive lens

MPx	Mode (Aspect Ratio)	Lens	Focal Length	Angle of View		
				Diagonal	Horizontal	Vertical
	, , ,	4014.0.0.0	Wide	121°	94°	69°
		13M 2.8-8	Tele	41°	33°	25°
		10110010	Wide	119°	94°	69°
_		13M 2.8-12	Tele	27°	22°	16°
5	4:3	13M 2.2-6	Wide	139°	114°	87°
			Tele	55°	44°	33°
		4014 45 50	Wide	22°	17°	13°
		13M 15-50	Tele	6.6°	5.3°	3.9°
		4014.0.0.0	Wide	120°	94°	69°
		13M 2.8-8	Tele	41°	33°	25°
		4014.0.0.40	Wide	119°	94°	69°
2	4.0	13M 2.8-12	Tele	27°	22°	16°
3	4:3	4014.0.0.0	Wide	138°	113°	87°
		13M 2.2-6	Tele	55°	44°	33°
			Wide	22°	17°	13°
		13M 15-50	Tele	6.5°	5.2°	3.9°
		4014.0.0.0	Wide	101°	87°	47°
		13M 2.8-8	Tele	35°	31°	17°
		13M 2.8-12	Wide	101°	87°	48°
_			Tele	24°	21°	12°
2	16:9	4014.0.0.0	Wide	121°	107°	62°
		13M 2.2-6	Tele	47°	41°	23°
			Wide	19°	16°	9.1°
		13M 15-50	Tele	5.6°	4.9°	2.8°
		4014.0.0.0	Wide	91°	79°	43°
		13M 2.8-8	Tele	32°	28°	16°
		40140040	Wide	91°	79°	44°
	40.0	13M 2.8-12	Tele	21°	19°	11°
1	16:9	4014.0.0.0	Wide	111°	98°	57°
		13M 2.2-6	Tele	43°	37°	21°
		42M 45 50	Wide	17°	15°	8.3°
		13M 15-50	Tele	5.1°	4.4°	2.5°
		4214 2 0 0	Wide	82°	65°	47°
		13M 2.8-8	Tele	29°	23°	17°
	F	40140040	Wide	82°	65°	48°
CD	4.2	13M 2.8-12	Tele	19°	16°	12°
SD	4:3	13M 2.2-6	Wide	101°	82°	62°
			Tele	39°	31°	23°
		13M 15-50	Wide	17°	15°	8.3°
			Tele	5.1°	4.4°	2.5°

<sup>\*</sup>Field of view may vary with changes in resolution settings

# **VIDEO**

Video Streams Text Overlay Available Resolutions Up to 2 simultaneous streams, plus service stream; the secondary stream is variable based on the setup of the primary stream Camera name, date/time, customizable text with multiple supported languages

MPx	Width	Height	Aspect Ratio
5.0	2592	1944	4:3
3.1	2048	1536	4:3
2.1	1920	1080	16:9
1.9	1600	1200	4:3
1.2	1280	960	4:3
0.9	1280	720	16:9
0.6	1024	576	16:9
0.5	800	600	4:3
0.3	640	480	4:3
0.1	320	240	4:3
0.1	320	180	16:9

Frame Rates

MPx	Images Per Second (ips)
5 MPx	12 (full), 10, 5, 1
3 MPx	20 (full), 16.67, 15, 12.5, 10, 5, 1
2 MPx	30 (full), 25, 20, 16.67, 15, 12.5, 10, 5, 1
1 MPx	30 (full), 25, 20, 16.67, 15, 12.5, 10, 5, 1
SD	30 (full), 25, 20, 16.67, 15, 12.5, 10, 5, 1

Note: Available frame rates are selectable for each independent stream depending on the coding, resolution, and stream configuration.

Video Encoding H.264 high or main profiles; and MJPEG

Bit Rate Control Constant bit rate (CBR), Constrained variable bit rate (CVBR) with configurable maximum value

Service Stream 640 x 480 or 640 x 352; 2 ips, JPEG

Window Blanking 4 configurable windows

**ELECTRICAL** 

Network Port RJ-45 connector for 100Base-TX

Power Input

2, 3, 5 MPx PoE (IEEE 802.3af, Class 3) SD, 1 MPx PoE (IEEE 802.3af, Class 2)

All Resolutions 24 VAC nominal, 18 to 32 VAC range

Power Consumption < 8 .0W

Local Storage Up to 32 GB on Micro SDHC or SDXC card

Alarm

Input

Output 1; PhotoMOS™ relay (30 V, 1 A)

Triggers Unsupervised mode that detects switch

closures (N.O. and N.C.)

**ENVIRONMENTAL** 

Operating Temperature -10° to 50°C (14° to 122°F)

Storage Temperature -40° to 60°C (-40° to 140°F)

Operating Humidity 20% to 80%, RH noncondensing

Storage Humidity 20% to 80% RH noncondensing

**AUDIO** 

Streaming Dual-channel
Input Line in/terminal block
Encoding G.711 A-law/G.711 U-law

**GENERAL** 

Construction Aluminum and polycarbonate
Finish White, RAL 9003; satin texture

Weight (without lens) 1.76 kg (3.89 lb)

**NETWORK** 

Supported Protocols TCP/IP, UDP/IP (Unicast, Multicast IGMP),

ICMP, IPv4, IPv6, SNMP v2c/v3, HTTP, HTTPS, SSL, SSH, SMTP, FTP, RTSP, UPnP, DNS, NTP, RTCP, LDAP (client), QoS

Users

Unicast 1 administrator, up to 4 viewers

Multicast Unlimited users H.264

Security Access Multiple user access levels with password

protection

**INTEGRATION** 

Video Management Digital Sentry 7.3 (or later);

Endura 2.0 (or later);

Third-party VMS through Pelco API 1.0 and

ONVIF Profile S and Profile G

Mobile Application Integrated to Pelco Mobile App
Analytics Simple motion detection and camera

sabotage detection

Local Storage

Capture 1-, 5- or 10-second video clips on camera sabotage, motion detection, or alarm input; record video continuously in the case of network outage with option to overwrite; access video through FTP protocol and ONVIF Profile G

Camera Discovery and Firmware

Web Browser Support

Cameras discovered and firmware upgraded through Pelco Device Utility 2 version 2.2 or later; cameras discovered and firmware upgrade through Endura Utilities

Internet Explorer<sup>®</sup> 9.0 and later, Safari<sup>®</sup> 7.0.6, Firefox<sup>®</sup> 31.0, Chrome<sup>™</sup> 37.0.2062.124 m and

later

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# **MODELS**

IXPS1 Sarix SD indoor, day/night, fixed box camera

with CS-mount lens and ABF

IXP11 Sarix 1 MPx indoor, day/night, fixed box

camera with CS-mount lens and ABF

IXP21 Sarix 2 MPx indoor, day/night, fixed box

camera with CS-mount lens and ABF

IXP31 Sarix 3 MPx indoor, day/night, fixed box

camera with CS-mount lens and ABF

IXP51 Sarix 5 MPx indoor, day/night, fixed box

camera with CS-mount lens and ABF

# **Pelco Troubleshooting Contact Information**

If the instructions provided fail to solve your problem, contact Pelco Product Support at 1-800-289-9100 (USA and Canada) or +1-559-292-1981 (international) for assistance. Be sure to have the serial number available when calling.

Do not try to repair the unit yourself. Leave maintenance and repairs to qualified technical personnel only.



This equipment contains electrical or electronic components that must be recycled properly to comply with Directive 2002/96/EC of the European Union regarding the disposal of waste electrical and electronic equipment (WEEE). Contact your local dealer for procedures for recycling this equipment.

#### **REVISION HISTORY**

Manual #	Date	Comments
C3960M	10/13	Original version.
C3960M-A	10/14	Updated specification and operation sections.
C3960M-B	05/15	Added IPv6 information.

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